

Investment Satisfaction

High Grange House Lauder House Ewbank Gardens

Now that the work is finished how satisfied are you with the work	9.6	9.2	9.6
Do you feel safer in your home now that the modernisation work is finished	10	10	9.5
How satisfied are you with the quality of the materials used	10	9.3	9.7
How satisfied were you with the choice (styles, colours) offered	10	9.4	9.9
How satisfied were you with the consultation and information you received before the work started	10	9	9.6
How satisfied were you with the quality of the workmanship	9.7	9.2	9.8
Were you satisfied that the workmen were helpful and polite	10	9.6	10
How long did it take to modernise your home	9.7	8.9	9.8
How satisfied were you with the workmen protecting your belongings	9.8	8.9	10
How satisfied were you with the Contractors customer care and regular updates on the work	9.9	9.3	9.8

